

The Princeton Review's Professional, Expert, Online Tutors

Our Safe & Secure Assurance

Tutor.com—a service of The Princeton Review—makes students' online safety and security its top priority. Our learning solutions are designed for students to get help anonymously from a professional tutor in a secure and monitored online environment. No personal information is shared between the tutor and student, and sessions are recorded and reviewed to ensure the highest standards of expertise, safety and quality.



Professional Expert Tutors

We have thousands of tutors, all of whom have been qualified and selected through our extensive application and vetting process. They include certified teachers, college professors, graduate students, select undergraduates from accredited universities and other professionals.



Stringent Background Checks

All of our tutors must complete a rigorous application process to prove their subject matter expertise and instructional methodology. If selected as a qualified applicant, the candidate must then pass an extensive third-party background check which includes a seven-year criminal history background check and education verification. Background checks are repeated at least once per year for all tutors.



Complete Anonymity

Tutors and students are strictly prohibited from sharing personally identifying information in session and all communication between tutors and students must be conducted in our recorded online classroom environment. Tutor.com utilizes language filters as part of our quality control system to ensure that all tutors strictly adhere to this policy.



Comprehensive Quality Control

Tutor.com's quality control system provides complete assurance that our tutors provide a safe, secure and educationally sound experience for every student. In addition to our language filter, our QC team manually reviews tutoring sessions and post-session student comments and ratings. Each tutor is assigned to a mentor who provides feedback, support and guidance while also monitoring the educational quality of sessions.

Tutor.com is fully compliant with the federal Children's Online Privacy Protection Act (COPPA).

“As a parent, I love knowing there is a safe place for my child to look up info as well as get help with her work, that doesn't just give her the answers. Thank you so much for this service!”

—Parent of a Tutor.com Student

“Tutor.com does an excellent job of recruiting its tutors and providing them with continual evaluation. We trust the company to screen and hire appropriately.”

—Amy Caviness,
Electronic Resources
Manager, Mid-Continent
Public Library (Tutor.com
Partner since 2006)

Please contact us at clientsupport@tutor.com with any questions regarding safety and security.

